



Terms and Conditions – Friends and Family Joining AIST Select Team Tour

American International Sports Teams acts only in the capacity as agent for the owners and contractors providing transportation, hotel, or other services. All tour services, tickets, and vouchers are subject to any and all terms and conditions provided by issuer. The acceptance of any service provided as part of the American International Sports Teams (AIST) program or of any ticket or voucher, shall be deemed to be acceptance of and consent by the program member to these conditions. All services are subject to the law of the country in which the services are provided. AIST reserves the right to dismiss members of the group at the expense of the member for misconduct and inappropriate behavior.

Changes in Itinerary:

At times there may be circumstances beyond the control of American International Sports Teams and our suppliers that necessitate revisions of the itinerary. These revisions include tour dates, scheduled games and tours, and any other activity on the itinerary. In the event of changes, we will make every effort to maintain the intent of the original itinerary. Regardless of the cause, American International Sports Teams shall not be or become liable or responsible in any way whatsoever for loss, injury, or damage due to sickness, weather, strikes, war, quarantine, acts of terrorism and injury during the program events. American International Sports Teams reserves the right to alter any part of the tour it deems necessary or advisable. The additional cost resulting from such change shall be paid by the program participant. Items listed as optional are not included in cost of trip.

Television, Photography, Media and Video Rights:

American International Sports Teams has full Television, Photography, Media and Video rights in and to any and all of the programs or events affiliated with the program.

Member's Acceptance:

American International Sports Teams reserves the right, in its own discretion to decline or accept approval of any individual as a member of American International Sports Teams.

Disclaimer:

American International Sports Teams will not be liable for misconduct or inappropriate behavior on any tour that results in penalties or fines in other countries. Any penalties or fines that may be implemented will be paid by the member who was charged. Participants will be bound to the laws of the country of which they are traveling. AIST will not be held responsible for activities engaged by participants.

What is not included in the American International Sports Teams programs:

- Connecting Airline Ticket to Gateway City
- Passport Fee's and Visa Fee's (if needed)
- Personal Items (Gifts, Souvenir's, Telephone Calls)
- Some Meals
- Airline Fuel Surcharges - This charge could be added about 1 month prior to departure depending on gas prices and the airline.
- Laundry
- Individual Medical Insurance (Primary)
- Travel Insurance (Please contact us for more details)
- Tips for bus drivers and escorts (**It is customary to tip bus drivers/escorts \$2 per day per person**)
- Everything not listed in inclusions

Payment Schedule:

After your initial deposit you will have a payment schedule that will be set up for you to pay or fundraise for the rest of your trip. It is important to remember that approximately 130 days before your departure date we must have enough money in your account to purchase your international airline ticket. If you are below this amount you will risk being dropped from the tour and you will be subject to the cancellation policy. You must also be paid in full 60 days prior to departure or you will be subject to the cancellation policy. Other restrictions may apply for discounts on specific tours as well.

Additional Trip Insurance Available:

We highly recommend the purchase of travel insurance. Please contact Angela Hecht at ahecht@responseco.com or 631.752.8024.

Statements:

Please make sure we have a permanent email address as we will be sending statements via email for your records. To ensure you are receiving the latest information and updates on tour changes it is important for us to have an active email account. It is your responsibility to contact us if you are not receiving your statement once a month. Monthly statements will be sent the first of every month.



Uniforms and Gear:

Uniforms and friends + family will be mailed out approximately 2-4 weeks prior to your departure date. Make sure we have a shipping address where we can send your uniform package.

Non-Payment:

Should you fail to pay for your tour in full at the end of services, you will be subject to a \$35 late fee per month until the account is paid in full. Any fees that result from non-payment are the sole responsibility of the traveler on the account.

Cancellation / Refund Policy:

The initial deposit at time of registration is non-refundable unless otherwise stated. After August 1 in the year prior to your departure, the minimum cancellation fee will be \$500. There are no exceptions for the cancellation fee.

A cancellation fee equal to 50% of the total trip cost (land and air) will be assessed for cancellations between 130 and 110 days prior to departure. A cancellation fee equal to 75% of the total trip cost (land and air) will be assessed for cancellations between 109 and 60 days prior to departure. Cancellations made within 59 days of departure will receive no refund. All cancellations must be confirmed by e-mail to AIST at info@aist.us. AIST will do their best to eliminate cancellation fees when possible however, this is dependent upon our suppliers and the timing of your cancellation of the tour.

We highly recommend trip insurance.

Airline tickets:

All airline tickets are non-refundable and non-transferable. We must have correct and legal spelling of participant's name as it reads on his or her passport. Responsibility for accuracy of the information given lies within the participant. Any name changes will incur a change fee of \$350.

Waiver Statement:

I recognize that because of the potential hazardous nature of this activity that an injury might be sustained. In the event of such an injury to myself, if I or my family members cannot be contacted, I give my permission to the attending physician to render such treatment as would be normal and agree to pay the usual charges for such treatment. I now release American International Sports Teams Inc., its employees, volunteers, agents, and assigns from responsibility for any personal injuries to property caused by or having any relation to this activity. I understand that this release applies to any present or future injuries and that it binds my heirs, executors and administrators. I understand that participants may be videotaped or photographed during this activity. I have read this release and understand all of its terms. I sign voluntarily and with full knowledge of its significance.

Exchange Rate:

It is not possible for AIST to predict the rate of exchange for each international trip. Therefore, we reserve the right to add a charge if necessary depending on the current rate of exchange at time of final payment. The charge will only be implemented if the value of the foreign Currency increases against the dollar by more than \$0.10. If the value of the dollar should fall more than \$0.10 one month prior to departure an increase in the cost of the tour may occur. The additional cost will not exceed \$150 for any tour.

Unpaid Balances:

AIST will pursue any unpaid balances due for services provided. Any cost incurred for collection of unpaid balances shall be paid by the client who used the services.

Inappropriate Behavior:

AIST reserves the right to remove participants from the group that are being disruptive or causing problems for the group. If a coach or AIST staff members feels the participant is behaving in an inappropriate manner they reserve the right to send the participant home at their own expense.

Airline Connections:

If you have purchase a group flight with AIST from a gateway destination to your international destination it will be each passenger's responsibility to meet the group on time for departure. AIST will not be responsible for missed connections or flights. It is recommended that passengers arrive for departures 4 hours prior to take off to make their connections. Please note that Airlines reserve the right to change flight times and AIST will only be able to provide you with the most current flight schedule. Should Airlines change our groups' flight time it will be your responsibility to amend changes to your arrival times to meet the schedule provided by the airlines. Please do not purchase your connecting ticket until AIST has confirmed the tour will traveling (usually 5-6 months prior to departure).

Drug Policy:

Any passenger caught using illegal drugs on an AIST tour will be removed from the tour at their own expense.



Consumption of Alcohol Policy:

Friends and Family: You are welcome to experience the tour at your own pace. However, if you become a problem for the group you will be dismissed from the tour at your own expense. Acts of violence, bad behavior or other inappropriate actions towards anyone during an AIST tour will not be tolerated. If you are in violation of this policy, you will be responsible for any fees to be removed from the tour.

Behavior: (in public) Abide by the spirit, as well as the letter of all AIST rules. Behavior that is derogatory, threatening, or abusive toward your teammates or opponents will NOT be tolerated. Acknowledge everyone's strengths and weaknesses, including your own. Respect and accept the decisions of your coaching staff. If you intentionally do things to physically, mentally or emotionally hurt or injure another person on the tour, your tour may be cancelled and/or you may be sent home immediately at your own expense.

Behavior: (on-line) Always be aware that whenever you are on-line, you are representing yourself, your family, and your team. You may not be aware of it, but people are watching you! (Facebook / Instagram / Twitter) Behavior that is derogatory, threatening, or abusive toward others will NOT be tolerated. If you send text messages, emails, post a remark or photos, that are obscene and/or mentally or emotionally hurtful toward another person on the tour, you will be sent home immediately at your own expense. Do your best to act appropriately at all times. Respect your teammates, as well as the family members and friends that are on tour with us.

Involvement of Friends and Family on Tour:

You will not have any responsibilities on tour as a tour leader, guide, coach or chaperone. AIST has staff in place to take care of all of these needs. This is a sports tour first. The schedule of activities will revolve around our team and the needs of our team. Changes in the schedule may occur due to rescheduling of games. We will do our best to cover all objectives included despite any changes.